



Congratulations to Gustavo and Karol!

26th January 2021 Gustavo from MGA Sunshine Coast and his partner Karol were presented their Australian Citizenship. It was a wonderful day with big smiles from all.

Todd Redman's mum was kind enough to whip up a fresh batch of lamingtons to celebrate. Todd announced "We are all very proud to call Gus an Aussie and have him part of our Sunshine Coast Team!"

Congratulations again Gustavo and Karol!

The MGA Insurance Group; proud sponsors of this year's Australia Day Awards.

The "Young Citizen of the Year" was awarded to 19 year old Layan Saadeh. Growing up in the Middle East, Layan missed much that we take for granted here – beaches, football, schools. Now the young citizen of the year actively immerses herself into various volunteer programs such as Surf Life Saving Australia. Layan is a leader inspiring others to build a diverse and connected community.



Layan is pictured here at Government House with Paul George and Steve McInerney

Celebrating Milestones at MGA Insurance Group

We would like to also acknowledge the following people for their achievement of 20+ years with the MGA Insurance Group.

Carli Ferguson	Gareth Morgan	Martin Verdins	Mark Comas	Chris Noonan	Milton Jones	John Will
20 years	20 years	25 years	25 years	30 years	30 years	35 years

Welcome

In December 2020 MGA was delighted to announce our new partnership in Toowoomba.

The office will be managed by existing principal, Jeff Stevens and existing broking partners Shane Barnes and

Aaron Kenealy. Welcome also to team members Jenny, Julie, Kelle and Stephanie.

We welcome Jeff and his team to MGA.

May 2020 saw MGA complete the purchase of Austbrokers

member "InterRisk", trade and SME.

This portfolio of business included SME risks along with a facility for Electrical contractors.

Being predominantly Sydney/

NSW based, Andrew Faber has re-joined MGA to manage this portfolio along with Bernard Tuimau.

A very warm welcome to Andrew and new team members Sunnette, Shirley, Derica and Ben.



Test your cyber plan “Like it’s a smoke alarm”

Cyber-attacks are on the rise in Australia and businesses should act to have an established cyber incident response procedure in place. This procedure should be tested regularly for faults much the same way you do with your smoke alarm 360 Underwriting Solutions says.

Could your business be next?

A cyber-attack on your company could cause business disruption, information loss, revenue loss, productivity loss, reputational damage as well as equipment damage therefore could you afford a cyber-attack?

360’s National Underwriting Development Manager of Cyber Jodie Piddington says all the key areas of a company must be “ready to act” and have advised companies to do the following to be cyber-ready:

- Ensure all critical patches

State	Cybercrimes Reported
QLD	14,630
Victoria	14,061
NSW	12,689
Commonwealth	7,293
WA	5,386
SA	3,559
TAS	839
NT	463
ACT	886

The latest statistics in the ACSC Annual Cyber Threat Report, July 2019 to June 2020 advise there were 59,806 cybercrimes reported, an average 164 a day or one every 10 minutes.

are on systems immediately and a reputable commercial grade anti-virus, firewall protection and email filtering are in place which updates itself every hour.

- See that staff are trained to be able to identify scam/

spam/phishing emails and pick up the phone to get verbal confirmation for critical monetary decisions.

- Ensure backups are updating regularly, are tested for integrity and check the

restoring of documentation from the Cloud is working to reduce business interruption time.

- Consider implementing multi-factor authentication on all systems, especially if staff are working remotely.
- Risk Management teams should know where their cyber policy is and what to do inside the business before calling their insurer.
- Obtain legal advice to address any potential breach of contract or duty of care issues to clients and employees.

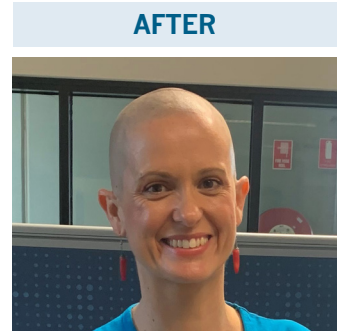
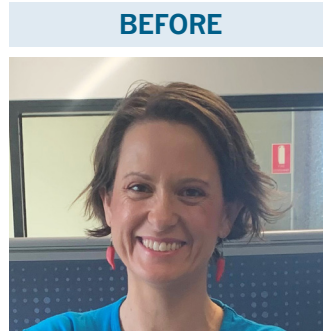
If you have any questions or require a quote for Cyber insurance, please contact your Broker or Authorised Representative at MGA Insurance Group.

ACHIEVEMENTS



Record Breaker

Michelle Popham from MGA Sunshine Coast broke the Australian National Record in the Masters 2 for the dead-lift at a massive 162.5Kgs! Michelle now holds four Queensland Masters 2 records; Deadlift, Squat, Bench and Combined Total. Congratulations Michelle!



WORLD'S GREATEST SHAVE (Leukaemia Foundation) – Darwin Office

April 1st, Amanda Farley-Higgins of MGA Darwin took part in the World's Greatest Shave in support of the Allen Family. Amanda raised over

\$6,000. The Darwin Branch are incredibly proud of Amanda and Bryce (son of Craig Allen) who has been battling Leukaemia since September 2020.



Great Cycle Challenge

It was a record breaking year for the Great Cycle Challenge with a huge \$7,026,365 raised to kick cancer's butt!

Kirstin McMillan Leibbrandt beat her 1,000km goal to finish on 1,178km. Kirstin finished her fund raising efforts with a massive \$6,059!



Kelly Commins Rides 1000km for Chain Reaction Challenge

Kelly will ride 1000kms in 7 days to raise money for the Chain Reaction Challenge which goes to disadvantaged kids and youth.

Chain Reaction Campaign are AEIOU Foundation and Traction.

To date Kelly has raised \$11,411 towards the 2021 campaign.

Charities supported by the

Fantastic effort Kelly!



South West Business & Professional Women's evening

On the 2nd March 2021 the MGA Warrnambool Office attended the South West Business & Professional Women's evening. There was a panel set up which consisted of Sue Morgan, Michelle Morgan, Jenny Ladhams, Caitlin O'Grady and Glenn Skilbeck. The panel helped provide a range of information on all aspects of Insurance.



Julie Mountain – MGA Insurance Group – Systems Training Consultant (Part Geek, Part Gypsy and Vegan)

Julie or how everyone has come to know her – Julz or Julzee has been with the MGA Insurance Group since 2015.

Starting in our Manly office Julie soon after joined the MGA

Operations Team as a consultant assisting Rebekah Krezos with CBS, Help Desk Support, chasing underwriters for renewals and supporting IT with hardware and Network installs. Her qualifications include: Tier 2

qualification, Cert IV in Training and Assessment.

Julz has the life, travelling Queensland in her decked-out Motorhome.

Julie can work from wherever

there is a Telstra or Optus signal – as she has both available to her.

Julz recently became engaged to Michael and right now are enjoying travelling the countryside.

Remote Broker Assistant Support – Penny Nulty



with 11 years in Naracoorte which included three years at our MGA Naracoorte branch.

Penny has worked as a Banker/ Insurance Manager and has also worked for our MGA Central Processing Unit.

Penny now provides remote broker support to the MGA Group whilst living in Ballarat.

In her spare time Penny is a country singer and songwriter performing with her husband Lawrence Nulty. They perform under the name Penny & Lawrence and were semi finalist in Tamworth’s “Singer /Songwriters Association – Inaugural SA Country artist of the year”.

Since 2018 Penny Nulty has been providing remote support services to our MGA Brokers.

Penny has lived in QLD and SA



Cutest Pet Competition

During the month of March the MGA Whittles Community Foundation held various fundraising campaigns to raise money for Melanoma Research.

One of the campaigns they ran was the “Cutest Pet” competition. Over 50 pets were entered into this competition ranging from

dogs, cats, birds, lambs, frogs, chicks, snakes and horses. The winners were 1st place “Spotty” 2nd place “Treu-mon Arthur Von Lipke” and 3rd place “Henry”

The various national campaigns raised \$5,000! The support from the MGA Whittles Group was amazing!



MGA Insurance Brokers Pty Ltd
www.mga.com

As we navigate our way through the COVID-19 pandemic, we continue to adapt and take all necessary steps to keep our workplace community safe and virus-free, while maintaining high standards of services to our clients.