

SUMMER 2021/2022

NEWSLETTER

MGA and FOOD SA

Over many years MGA has had a strong presence with primary industry and has closely aligned with the sector. Our brokers from Adelaide and regional SA, have built strong client relationships with various food manufacturers, some of which are household names.

MGA is appointed broker and exclusive insurance supporter to Food SA. Food SA CEO, Catherine Sayer is an outstanding industry leader and innovator and has the ability to connect with all stakeholders. This includes supporting sponsors and provides an opportunity to network within the sector.

Each year Food SA holds a Gala Dinner, a culmination of the South Australian Premier's food and beverage industry awards night, where food and beverage manufacturers are recognised for their outstanding achievements.

The Food industry is an exciting sector and business owners are passionate about what they do. MGA share that enthusiasm and enjoy working alongside Food SA.



Macro Group Australia receiving the 2021 Hall of Fame Award (L to R: Maurice Crotti AO, San Remo, sponsor of the Hall of Fame Award and Ray Borda, Macro Group Australia)



Ashton Valley Fresh receiving the Innovation in Food or Beverage Award (L to R: Joseph and Joyce Ceravolo, Tania Carey, Food Processing Equipment, sponsor of this award)



Ceravolo Orchards receiving the Sustainability Award (L to R: Tony and Sandra Ceravolo, Peter Wadewitz OAM, Peats Soil & Garden Supplies, sponsor of this award)

"All Systems Go"

Craig Wilkes specialises in leadership, business performance, management, people, teams and culture. Craig has been facilitating workshops with MGA broking teams to share and discuss key knowledge and skills.



Craig has extensive experience both in Australia and overseas, spending 11 years working in the UK.

Craig is originally from WA but is now a South Aussie, although he is still a West Coast Eagles supporter.



Pictured: MGA Wudinna

Celebrating Milestones at MGA Insurance Group

We would like to also acknowledge the following people for their achievement of 20+ years with the MGA Insurance Group.

Trevor Gould	Jonathan Bruhn	David Hill
20 years	20 years	30 years

Preparing for a Bushfire

2019/2020 saw the unprecedented bushfires which ravaged what felt like most of Australia.

Approximately 5,900 buildings were destroyed which included 2,779 homes. Sadly, 34 lives were also lost.

Over \$103 billion was paid out in claims

Bushfires are a natural part of the Australian environment so below are a few tips on how to be bushfire ready.

- · Clean the gutters Clear leaves and debris from gutters, roofs and downpipes. Fit quality metal leaf guards on gutters.
- Clear around the house and move things like woodpiles, paper, boxes, crates or hanging baskets and garden furniture away from the
- Trim low lying branches two

metres from the ground that surround your home.

- · Mow your front and back grass regularly.
- · Ensure garden hoses are long enough to reach the perimeter boundary of your
- · Equip your premises with a sufficient number of fire extinguishers.
- Keep safe by making sure everyone is familiar with your evacuation plan and knows where first aid and emergency kits are.
- Consider keeping valuable items/computer back ups and documents in a fire resistant safe or metal cabinet or have them packed and ready to go.
- If you have a swimming pool, have a Static Water Supply sign placed on your front fence. Contact your local



CFS/MFS for information.

- On Total Fire Ban days obey regulations regarding barbeques and open fires
- If there is a fire comply with police if ordered to evacuate - lives cannot be replaced if lost - houses can!
- CFS for more comprehensive when to leave! fire safety tips.
- team to ensure you have when it's too late!

sufficent cover in place for your home and/or business.

Fires can be a terryfying

Have your battery operated radio going in case of power failure and listen to the CFS Speak to your local MFS or and/or Police advice - know

The statistics say most people · Speak to your MGA broking die escaping their property



Ronald McDonald House **Charities South Australia** "Hearts Unite for Sick Kids Giving Day"

Ronald McDonald House raised \$70,716. Charities SA held a "Hearts Unite for Sick Kids Giving This money is helping fund Day".

The MGA Whittles Community Foundation donated \$5,000 which was utilised as campaign.

The RMHC's original goal was to raise \$50,000 but undergoing treatment.

On the 16th June 2021 they smashed that goal and

443 nights' accommodation for families with seriously ill injured children who "Matched Funding" for this will need to call Ronald McDonald House SA their 'home' whilst their child is

Claims - New MGA **In-House Notification Service**

MGA has implemented a new central claims notification service.

This new initiative has already proven to be invaluable as the launch coincided with major storms across SA and VIC in late October.

This allows faster claims lodgement, ensuring our clients are supported provided with the appropriate information more quickly.

The lodgement team led by Sarah Solly (pictured) and supported by Mark Fitzgerald managed 1237 notifications over November and December 2021. Feedback has been profoundly positive.

Well done to Sarah and Mark for your commitment with





THANK YOU **MGA WHITTLES COMMUNITY FOUNDATION**

FOR DOUBLING YOUR IMPACT FOR SICK KIDS AND PROVIDING SUPPORT FOR OUR GIVING DAY!





CENTRALLY NOTIFIED CLAIMS 1 October – 22 November

Product	Number
Farm	87
Business Pack	70
Landlord	59
Home & Contents	333
Motor	653
Other	35
	1237

page 2 | SUMMER 2021/2022

MGA Insurance Group Proudly Sponsor Chain Reaction 2022

Kelly Commins from our QLD everyone across the 1,000km again with his team in pink to raise money for Chain Charity Partners for 2022 Reaction.

from the 26th of March.

all team members gets org.au/events

branch is riding a 1,000kms line - you couldn't do it alone!

are AEIOU Foundation for Children with Autism and This time they will ride Traction for Young People around Tasmania for 7 days working on empowering young people in need.

Training has already begun! Chain Reaction Website Only 100% dedication from https://www.chain-reaction.



MGA CANBERRA: Grand **Opening for New Office**

On Friday 21st May 2021 Senator Don Farrell, John George OAM Chairman Excellency Mr Rotana Chann of the MGA Whittles Group of Cambodian Ambassador, companies proudly announced Austbrokers CEO Mike Emmett the opening of our new office in and MGA Whittles Board Canberra.

We were privileged to have Canberra Team. The night was guests such as the Honorable a great success!

members along with Canberra Manager, Ben Hanson and the





MGA Insurance Brokers Pty Ltd www.mga.com

As we navigate our way through the COVID-19 pandemic, we continue to adapt and take all necessary steps to keep our workplace community safe and virus-free, while maintaining high standards of services to our clients.