



Summer '25 Newsletter

MGA turns 50!

Born from a simple idea in 1975, MGA Insurance Group has grown into one of Australia's leading insurance brokerages, with 40 offices nationwide. John George, Brian McInerney and Allan Amber set out to build a brokerage defined by integrity, expertise and genuine service with values that continue to shape the business today.

MGA celebrated its 50th anniversary with a gala dinner at Adelaide Oval. The evening brought together clients, brokers, retired team members and insurers from across the country to honour five decades of service and success. Founder and Executive Chairman John George OAM described the occasion as "a special milestone for a special South Australian business" acknowledging that "it wasn't always easy. The industry has seen its share of changes and challenges, but our core values have guided us through every storm."



Brokers' Conference

The Brokers' Conference in Port Douglas brought together MGA brokers from around Australia and insurers for three days of networking and engagement. The event began with a Hawaiian-themed welcome that set an upbeat tone for the sessions ahead. Breakout discussions encouraged open conversation, while the insurer marketplace brought an exchange of insights. Keynote speakers Jessica Watson, one of the youngest to sail solo around the world and David Staughton, who explored the benefits of AI in the workplace, left attendees inspired. The conference concluded with a lively '70s disco-themed dinner, a fitting finale that celebrated teamwork and the continued success that defines MGA.

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MGA Milestones

Congratulations!

45
Years

Rose Faranda

30
Years

Chris Matthews

25
Years

Paula Bebee

20
Years

Alicia Elliott



Pat Warren retires
after 37 years
of service

"You've Been Hacked"

Why Cyber Insurance is now essential for every business

Cyber threats are no longer looming on the horizon, they're here and they're hitting Australian businesses with an alarming frequency and scale.

In July 2025, Qantas became the latest major Australian company to fall victim to a significant cyberattack, with more than five million customer records leaked on the dark web. The compromised data included names, email addresses and frequent flyer numbers. This incident added to growing concerns around large-scale data breaches in Australia, coming only a few years prior the Optus attack in 2022, where sensitive customer information, including passport and Medicare details were exposed. Together, these breaches highlight the increasing volume of cybercriminals

and the ongoing vulnerability of organisations holding large degrees of personal data.

These incidents aren't isolated or just issues for large companies. These businesses didn't fall victim due to carelessness, they were targeted because cyber threats are real and no one is immune.

A cyber-attack can do more than disrupt emails or websites, it can completely halt production by shutting down computer-controlled machinery and automated processes. For a factory, this means not only lost output and revenue but also potential contractual penalties and reputational damage. Cyber Insurance is designed to help businesses manage these risks by covering costs associated with system restoration, data recovery and business



interruption losses. It can also provide access to specialist IT forensics, crisis management and legal support to get operations back online quickly and securely. Without this protection, the financial burden of a cyber incident can be overwhelming, particularly where downtime stretches over days or weeks.

At MGA Insurance Group, we have access to comprehensive cybersecurity

insurance solutions designed to protect you from the financial and operational impacts of these threats. With coverage for data breaches, cyber extortion, business interruption and more, we offer tailored solutions to help your business stay resilient against modern cyber risks. Contact us today because when a cyber incident strikes, your business needs more than a firewall, it needs a team that's standing by you.



Dawn has done it! The Queen of Hearts Returns Home

After 200 days on the road and more than 20,000 kilometres travelled, Dawn Beaumont has completed her remarkable journey across every state and territory in Australia. This incredible effort set out to raise funds and awareness for the Heart Foundation and the Royal Flying Doctor Service, two organisations dedicated to improving heart health and delivering essential medical care to remote communities.

We supported Dawn through the MGA Whittles Community Foundation, contributing \$20,000 to her mission. Dawn's achievement is a reminder of how far passion and purpose can take us.



200 Days



20,000 km



\$64,298 raised





Motorsport Australia

MGA, through Andrew Faber and his team, were appointed to the Motorsport Australia account in 2025. MGA Managing Director Paul George said: 'Securing the Motorsport Australia account marks a significant milestone for MGA. It reflects the depth of expertise demonstrated by Andrew and the invaluable support from our broking operations. This collaboration with the client along with specialist provider, Miller has delivered a strong and mutually beneficial outcome.'



Back-to-Back Champion!

A huge congratulations to Nathan Rowett, who has taken out the title of Champion Pulse – Suitable for Feed in both 2024 and 2025. Tammie Menzel from MGA Insurance Group, Gawler.

MGA House Wellbeing Hub

We are proud to support the opening of the new Wellbeing Hub in Tumby Bay, a space dedicated to improving mental health and wellbeing across the community.

This community-led project, driven by the Beacon of Hope Wellbeing and Suicide Prevention Group, provides a welcoming place for individuals to access support, connect with others and foster a stronger sense of belonging.



Welcome to the Team

Capital Mutal, V-Insurance Group and RIS Orange & Dubbo

MGA Insurance Group is pleased to announce the acquisition of three prominent brokerages: Capital Mutual Insurance Brokers (Melbourne), V-Insurance Group (NSW), and the RIS Insurance Group (Orange and Dubbo branches).

This expansion significantly strengthens MGA's presence across Melbourne and New South Wales.

The newly welcomed teams include:

- / Penny Collins and Seamus Hounihan (Capital Mutual): Specialising in general insurance, financial services and workers' compensation.
- / Rob Veale (V-Insurance Group): Recognised for global expertise in the sports and leisure sectors.
- / Michael Roberts (RIS Orange and Dubbo): Bringing strong local knowledge and established client relationships.

Paul George, MGA Managing Director, stated: "Working with Michael, Rob, Penny, and Seamus has been a rewarding experience. Each business is unique, yet united by a shared commitment to quality. We're delighted to having them join us and look forward to achieving great things together."





Operation Flinders

The MGA Whittles Community Foundation recently donated \$50,000 to Operation Flinders, supporting the vital work they do with vulnerable and at-risk young people across South Australia. Operation Flinders delivers programs that help young people build confidence and a renewed sense of direction and was the supported charity at the 2025 Community Foundation Golf Day, with the majority of the donated funds raised on the day.

Photo (left to right): MGA Managing Director Paul George, Kym Matthew, SA Police Commissioner Grant Stevens (Chair, Operation Flinders), Susan Brennan, Natasha Guglietti, Phil Wooding.



WOTL Conference

A good conference always starts with coffee

We were delighted to sponsor the coffee cart at this year's Women Together Learning (WoTL) Conference in Wagga Wagga, ensuring delegates and organisers alike stayed energised across two full days of connection and learning.



Yorke Peninsula Field Days

Our MGA team was on site at this year's Yorke Peninsula Field Days, connecting with locals and supporting one of the region's most important events.

Representing MGA were:

Justin Menzel – Gawler (far left)
Tammie Menzel – Gawler (middle left)
Dayna Bache – Clare (middle right)
Chris Noonan – Port Pirie (far right)

Thanks also to Liam Bache (Clare), Matt Ward (Clare), Andrew Fleming (Port Pirie) and Teesha Whellum (Booleroo) for manning the booth over the three days.



Welcome to the Academy

We've launched the MGA Insurance Academy in partnership with Oren Jacobi and Insurance Training Australia to further strengthen the capability and confidence of our brokers. This initiative reflects our commitment to professional growth and the delivery of high-quality service across the network. Designed for both new and experienced brokers, the program supports ongoing development through online, scenario-based learning with real-world application. We believe in upskilling our team and staying current with the latest industry knowledge.