

Dear valued client,

As the situation with COVID-19 continues to evolve, we are following all the potential and current impacts this is having on our daily lives.

As a family owned and operated business, MGA has always held the safety and wellbeing of our clients and personnel as our top priority.

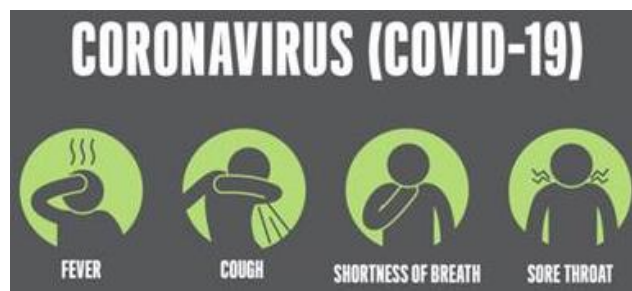
Further to regular meetings of our Compliance team and COVID-19 task force, MGA is taking a balanced approach and advise that some operational and office staff will be working from home (where appropriate) throughout Australia. We will naturally endeavour to maintain operations at high levels of service to you during this time.

To help minimise any spread of illness, it is important that anyone travelling overseas or suspected of having any exposure to this virus, adhere to the Government's guidelines regarding self isolation.

We ask that our clients, guests, suppliers and contractors follow this advice to ensure their own safety and the safety of others. In light of this situation, we suggest that if you have any matters for discussion with us that this should now be by telephone rather than in person during this time.

Personal hygiene still remains the best approach for the prevention of the spread of this highly contagious virus.

The below illustration and further information is available at www.health.gov.au.



Thank you for your attention and we ask that you contact your MGA insurance team if you have any questions or concerns.

Kind Regards,
Paul George
Managing Director